



Instructions

1. Read and fill out the USA/Canada RMA form.
2. Include fault information.
3. Call for RMA #
4. Fax or include form with the package.

Please follow these packing and shipping instructions.

- ***Required Packaging Steps for RMA shipments:***

1. All products require stable and sufficient packing material in order to protect the product from possible damage during transport.
2. Write RMA number on outside packaging.
3. Ship the package to the following address:

ATTN: **RMA #**(insert RMA)
Dataman, Inc.
215 Michigan Avenue
Orange City, FL 32763-2332

4. Use a traceable carrier for transport (Fed Ex, DHL, UPS) as they provide you with a tracking number and proof of delivery. The shipping cost of returning the product is your responsibility.
5. RMA numbers are valid for 7 days from the date they are issued.
6. If you have any questions, please contact Dataman.
 - a. Phone: **386-774-7785**
 - b. Fax: **386-774-7796**



RMA #:

Date: / /

USA/Canada RMA Repair

Contact Information

Contact Name:		Company Name:
Address:		Phone:
		Email:
City:	State:	Zip:

Product Information

#	<u>Part Number or Description</u>	<u>Serial Number</u>
1.		
2.		
3.		
4.		

Fault Information

Please include any symptoms and/or error messages that you have received.

All returns must be authorized with an RMA number. In order to obtain an RMA number you must contact the Dataman USA/Canada office.

Phone: +1 (386) 774-7785 Fax: +1 (386) 774-7796

Once you have received an RMA number, please enter the number in the RMA box at the top of this form and include it in your shipment.